

**Job title:** Lifeguard

**Line manager:** Swimming Service Manager

**Grade (if applicable):**



## Role purpose:

To safely and effectively supervise the swimming pool and maintain the pool itself

## Key result areas:

- To assist in maintaining the safety and welfare of all customers within the pool, in line with industry guidance (HSG 179 Managing health and safety in swimming pools).
- To ensure personal lifeguarding qualifications are current and attend monthly staff training
- To carry out water testing as required by the pool policy.
- To carry out routine maintenance and cleaning of the poolside and changing room, to ensure a hygienic and safe environment.
- To be aware of all emergency procedures and assist in avoiding and managing emergency situations.
- To ensure that all parts of the pool are made secure when not in use.
- To ensure that all chemicals are correctly used and stored
- To follow Peabody Health and Safety policies and procedures to ensure, as far as is practicable, your own safety and that of others in the workplace. You may be required to undertake specific Health and Safety roles such as Fire Warden or First Aider as part of your duties

## Success Matrix:

- Ensuring the safety of all pool users at all times
- Assist with changeovers of various activities within the pool
- Be familiar with all equipment associated with pool activities
- Maintain a high degree of customer care whilst always dealing with the public and staff, always following Peabody's equality and diversity policies
- Involvement with suitable new projects when required
- Promotion of a friendly, positive, and safe culture within the Centre
- Carry out any related administration work if requested by management
- Assisting swimming teachers when required

## About you:

### You will be:

- Good Swimmer.
- Able to communicate sensitively with a wide range of people
- Experienced within working with the public
- Flexible and able to work shifts
- Some experience of lifeguarding within a similar environment is desirable along with relevant knowledge of Health and Safety regulations and guidance.

### You will have:

- A pool lifeguard qualification or equivalent overseas qualification is desirable.
- Customer Service experience within a similar environment.

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**Signed off by:** Zahed Abedipour

- Have knowledge of swimming pools as well as responsibilities around Health and Safety.
- A first aid at work certificate and a pool plant room qualification as well as some experience of water testing methods would be desirable.
- You will have experience working with adults and children.

In accordance with safeguarding requirements a child and adult enhanced DBS will be required.