

Job title: Multi Trader

Line manager: Empty Homes Supervisor

Grade (if applicable): N/A

Direct reports: N/A



Role purpose:

To complete multi-skilled activities such as: carpentry, plumbing, plastering, tiling, bricklaying and decorating (as applicable) to a high standard and in line with company standards and specification whilst delivering high levels of customer satisfaction.

Key results:

- Good general communication and problem-solving skills
- Commitment to providing great customer service
- Working with Asbestos and willingness to undertake asbestos training including face fit
- Previous Multi Trade experience

Success metrics:

- Ensure all work is carried out within the allocated time frame to a high standard and quality and communicate progress to colleagues
- Comply & adhere to all Health and Safety regulations including PPE, COSHH, and RAMS
- Conduct yourself appropriately, ensure the corporate code of conduct & brand guidelines are adhered to (i.e. punctuality, clean vehicle, uniforms and site appearance)
- Maintain appropriate van stock and ensure orders are placed with suppliers and comply with the group specifications
- Ensure you maintain accurate job records in line with company and legislative requirements
- To comply with company policies, procedures and standards
- Be available for the Out of Hours (OOH) standby cover

About you:

You will be:

- Able to work on your own initiative
- Take ownership of issues/problems and sees them through to a satisfactory conclusion
- Respectful to customers, neighbours, homes and personal items

Version Date:

Signed off by:

You will have:

- An awareness in: manual handling, ladder safety, working at height, abrasive wheels, first aid, health and safety,
- Experience of working within occupied properties
- NVQ level 2/3 Carpentry or
- NVQ level 2/3 Plumbing or
- C&G 6219-07: Multi-skills or